



We would like to welcome you to the City of Weatherford and provide you with some useful information. You can also visit our website www.weatherfordtx.gov for additional information and services offered by the City of Weatherford.

Hours of Operation – Utility Billing

Monday – Friday, 7:30 a.m. – 5:00 p.m.

Phone Number: 817-598-4225 during regular business hours, 817-598-4257 after hours for emergencies

Billing

Your 1st bill will reflect a \$32.00 connection fee. Bills are generated on the 10th, 20th, and 30th of each month depending on your address. Each bill is due 10 days after issuance regardless of the nature of the service, unless such day falls on a holiday or weekend, in which case the payment is due the next business day.

Bill Pay- Pay your bill by:

-Mail

-In person at 303 Palo Pinto Street

-Online at www.weatherfordtx.gov (Visa, MasterCard or Discover accepted)

-Through the IVR (Interactive Voice Response) at 817-598-4225 (Visa, MasterCard, Discover or e-check)

-Night drop box located on Davis Street, on west side building (cash, personal checks, money orders accepted)

- We also offer a mobile payment site and an additional website for payments. Payment and Customer Portal: <https://ipn.paymentus.com/cp/wmus>

-Both apps are available:

App Store: <https://itunes.apple.com/us/app/city-of-weatherford/id1063354548?ls=1&mt=8>

Play Store: <https://play.google.com/store/apps/details?id=com.paymentus.client.wmus>

- ACH can be set up with by filling out a form at our office or online on our website

Recycle & Garbage

Voluntary curbside recycling is offered at a cost of \$4.50 per month plus sales tax. There is a non-refundable cart fee of \$10.00 plus sales tax (senior citizens are exempt). Collection is once weekly on one of your regular collection days. Please visit our website at www.weatherfordtx.gov to set up service or call 817-598-4225 for more information.

Your garbage days will be _____ & _____. Please have your garbage bagged and at the curb by 7:00 a.m. Bulk-garbage pickup is offered once a month. Your week for bulk garbage pickup is the _____ full week of each month. You are eligible to receive up to 6 cubic yards free each year. Garbage bags are available for purchase at the Utility Billing Department located at 303 Palo Pinto Street. You can purchase two rolls every six months at \$6.00 per roll. If you have questions or concerns related to sanitation services, please call 817-598-4145.

The City of Weatherford Utility Assistance Program is designed to assist other utility customers in times of need. This assistance is provided by a voluntary contribution determined by you to be billed each month to your utility account. Funds collected through this program are forwarded to and administered by a local non-profit charitable organization. If you would be interested in participating in the program, please contact Utility Billing at 817-598- 4225.

Should you need to establish gas service, please contact Texas Gas Services at 1-800-700- 2443.

To receive important communications from the City of Weatherford please visit our website, www.weatherfordtx.gov and sign up for Blackboard Connect on our homepage.