

THE CITY OF WEATHERFORD

UTILITY BILL PAY

SIGN UP, TRANSFER SERVICE, OR DISCONNECT UTILITIES



Step 1

ACCESS THE SYSTEM

1. Go to weatherfordtx.gov/utilitybilling
2. Click on **“Sign Up For Services”**



SIGN UP

Step 3

Click **Sign Up**. **DO NOT** use Email, Google, Apple, Microsoft or Facebook to Sign In.

After you Sign Up, you'll be sent an email to activate your account.

Once you've activated your account, you can close the page with your personal information and make sure you **RETURN** to

Step 2

LOGIN TO ACCOUNT

Click **here to login to your Self Service account**. After you click this button, you will be directed to a new window to Sign Up. Follow the instructions.

weatherfordtx.gov/utilitybilling. Click **Sign Up For Services**.

Step 4

START REQUEST

Click **Utility Billing** Then **Service Requests** Then **Start Request**

- 1 →
- 2 →
- 3 ↑

ENTER INFORMATION

Step 5

Fill out the form with your contact information then click **Continue** at the bottom of the page.

Step 6

TYPE OF SERVICE REQUEST

HERE you can make the type of request, Disconnect, Sign Up, or Transfer Utilities. Then click **Continue**.

REVIEW INFORMATION

Step 7

Verify your information then click **Submit** at the bottom of the page.

PLEASE CONTACT US IF YOU NEED ASSISTANCE
(817) 598-4225 | weatherfordtx.gov/utilitybilling

